

Resident Council Meeting Minutes

July 19, 2016 at 11:15 a.m.

Present: 27 residents, 2 family, 6 staff . Amanda led the meeting

1. Amanda welcomed residents and thanked them for coming.
2. Amos opened with prayer.
3. Review of recent activities and special events:
Birthday parties, Ice Cream Party, Vic Peters slide presentation, Bell Choir, Barbecues and Canada Day Party with guests Queen Elizabeth and Prince Phillip have taken place since the last Resident Council Meeting. These were enjoyed by Residents.
4. Coming activities:
 - a. Log Cabin dinners will be next week. Several residents from each neighbourhood attend dinner together. Lists are ready – please let staff know if the day you’re scheduled to attend doesn’t work for you and we’ll make arrangements for you to come another day.
 - b. August Birthday Party will be **Thursday August 4** instead of Friday. Jake Wiebe will provide music and is only available on Thursday.
 - c. MNH Summer Olympics will take place during the Rio Summer Olympics. Opening and closing ceremonies as well as medal events will be on the August calendar.
5. Thank you to our summer student who has finished her time of work here. Her positive presence and work in the gardens was especially appreciated.
6. Recently moved into to our home are EE, BK, SG, LM and AN. Residents are encouraged to meet and welcome them.
7. Safety: now that we have nice weather, more people are going outside. If you are going out, even with family or friends, please let staff know. We need to know in case of an emergency. Please be careful when outside and watch for ramps, rocks

and some rough areas. If it is hot outside, it is a good idea to wear a hat and always have a glass of water when you get back inside.

8. Amos thanked residents for coming to Bible Studies and Communion. Amanda noted that Residents enjoy these activities.

9. The results of a Resident Survey that was completed in April, were shown to Residents and Staff at the end of June. A copy of the results is on the bulletin board outside the Activities Office. MNH is working toward an Action Plan that will reflect recommendations from the survey. This plan will be shared with Residents as it is developed.

10. Resident Right reviewed:

You have the right to have personal belongings and furnishings in the home as long as space limitations and safety needs are recognized. Your independence and autonomy will be promoted by ensuring personal items are placed where you may easily access them (e.g. combs, remote controls, telephones.) The new satellite system makes it easier for Residents to receive a good TV signal.

11. All staff is required by the Ministry of Health to take Personal Interactions Training. This is meant to improve Resident experiences as they interact with staff in all departments. As part of this, we are keeping track of call bell frequency and waits. In addition, some staff will watch and evaluate interactions between staff and residents from time to time. We want all Residents to experience positive, respectful communication.

12. The meeting was opened for concerns or compliments with any area of the nursing home.

- a. One resident requested that his meat be minced at meals. Kitchen staff noted this request.
- b. Two residents requested more frequent green salads.
- c. A family member requested that the bump at the front entrance be fixed.
- d. Residents seemed content and pleased with all departments/areas of care.

13. Amanda encouraged all residents to share concerns and/or suggestions with staff at any time.

14. The meeting adjourned at 11:35 a.m. after Table Grace for lunch.