Resident Council Meeting Minutes September, 2016 at 11:15 a.m.

Present: 17 residents, 2 family, 9 staff. Amanda led the meeting

- 1. Amanda welcomed residents and thanked them for coming.
- 2. Amos opened with prayer.
- 3. Amanda reviewed a number of activities and special events that took place over the summer including Birthday parties, Barbecues, Log Cabin Dinners and MNH Olympics. We also enjoyed a number of outdoor activities throughout the summer including walks, gardening, and coffee on the patio whenever weather permitted.
- 4. Amanda talked about a number of special activities that will happen in the next two months:
 - a. Next week is our last week of summer Barbecues. We will also have a Memorial Service next Friday.
 - b. Fall Suppers are planned October 5, 6 and 7.
 - c. September 26 to 30 is Senior's Week. The Alzheimers Coffee Break and many other activities will be part of the celebrations.
 - d. The Derksen family will be here for our October Birthday Party and Harvey Markwart will provide entertainment at the November party.

She noted that sometimes events on the calendar change as the month goes on. Please note that changes are made on the calendars posted at white boards, these are kept up to date.

- 5. Recently moved into to our home are DB, PD, TE and SD. Residents are encouraged to meet and welcome them. We will have a Welcome Tea to welcome them and others on September 22.
- 6. Amanda reviewed Residents' right to a safe environment. Our Occupational Health and Safety Committee regularly checks to make sure our home is as safe as possible. Residents are asked to use their call bells to ask for help whenever they need it. Care staff will do their best to make sure call bells are available to residents, but residents can also ask staff to make sure call bells are accessible.

- 7. Our Administrator, Joan, talked about several coming events:
 - a. There will be a Trade Show here tomorrow afternoon. There will be lots to see and do staff will be available to help residents enjoy this event in the auditorium.
 - b. The camp is having a big community event on Saturday. She asked Residents to please be careful on the roadways as they enjoy the fun.
- 8. Our Director of Care, Karen, mentioned Purposeful Interactions training that 67% of our staff has already completed. We hope this training will help us be even better at anticipating the needs of Residents. Residents are encouraged to ask staff if they've had the training and how they enjoyed it.

 She also reminded Residents that they should use call bells to call for help whenever they need it.
- Chaplain Amos thanked residents for coming to Bible Studies and Communion.
 He asked Residents to let someone know if they need to talk with someone for any reason. He wants to listen.
- 10. Our Kitchen Supervisor, Linda, reported that a dietetic student (Laurie) will be here in a couple of weeks for a two week practicum. She may stop to talk with Residents, or may ask questions that will help her with her studies. Residents can feel comfortable talking with her and don't have to worry about it.zx
- 11. The meeting was opened for concerns or compliments with any area of the nursing home.
 - a. One family member suggested that it would be helpful for her Resident if a Dental Hygienist would come to provide dental hygiene and cleaning on a fee per service basis. Amanda will mention this to Joan.
- 12. Amanda noted that minutes of this meeting will be posted in the binder marked "Resident Council Minutes" on the bulletin board next to the Activities Office.

 She encouraged all residents to share concerns and/or suggestions with staff at any time.
- 13. Next meeting will be held...
- 14. The meeting adjourned at 11:40 a.m. after Table Grace for lunch was sung.