Resident Council Meeting Minutes January 18, 2018 at 11:15 a.m.

Present: 27 residents, 5 staff, 4 family members

- 1. Debbie welcomed the residents and Amos said a prayer
- 2. Debbie led the meeting and reviewed a number of activities and special events that took place from December to January 18th.
 - Birthdays in December and January
 - Welcome Tea in December
 - Lots of different musical entertainment
 - Festival of Trees Outing
 - Christmas Banquets
 - Christmas Program, all the residents that participated in that activity did a wonderful job. A special thanks to L and M.
 - Christmas Church Service with Stan and Pat Windels
 - New Year's Party at the end of December
 - Christmas Movie
 - Movie last week
 - Year- end Slideshow
- 3. Debbie announced the upcoming activities for the rest of January and February
 - Welcome Tea
 - Chinese New Year next week. S will lead this activity and share some of her culture with us
 - Year-end Memorial in January
 - Beach Party
 - Birthday in February
 - February Sweetheart Luncheon. The invitations will be delivered to couples and for the spouses that live outside the home the invitation will be mailed to them.
 - Valentine's Day lunch
 - Movie
- 4. Debbie announced the new residents at the Nursing Home and in Pine View: BG, IM, JD, D&M C, SR and RA
- 5. Debbie reviewed Residents Right number 1: "[Resident's] have the right to be treated with consideration, respect and dignity." Debbie said that this means that residents should be taken seriously and any concerns that they have should be listened to. Debbie gave an example of dignity such as having the shirt cover taken off and food removed from clothing and having their hair nicely done.

- 6. Debbie said that some of the residents were concerned about not reaching their call bell. Debbie asked the residents to let as many staff as possible know if they cannot reach their call bell. The staff wants to make sure that the residents can safely reach their call bells and to point it out if it has gone unnoticed. Debbie also mentioned that it is important to make sure the brakes are on their wheelchairs and walkers when the resident's get out of their wheelchair or get up and sit down with their walker. The staff wants the resident's to be safe and avoid falls.
- 7. Joan: Joan announced that she is going on a nice holiday. Joan also said that if the residents have any concerns to please bring them to her attention; she is never too busy to speak to the residents. Joan reminded the residents to wash their hands as there are lots of flus and colds going around; there were outbreaks in 8 homes last week.
- 8. Karen: Nothing for Karen at this time.
- 9. Department Supervisors: Amos thanked the residents for the way that they care for one another. He encouraged residents to continue to uphold each other in prayer and to be kind to one another.
- 10. Debbie asked for Review and Feedback for each Department. Debbie asked if the residents were happy with the food, housekeeping and laundry and care. Debbie asked for Review and Feedback for the Activities Department. Debbie encouraged the residents to tell staff if they have concerns.
- 11. The next meeting will be in March
- 12. The meeting adjourned at 11:32 a.m.